

PRIVACY STATEMENT

INFORMATION ABOUT OUR ORGANISATION AND WEB SITE

Modern information and communication technologies play a fundamental role in the activities of an organisation like Bluefin Insurance Services Limited. We are based in the United Kingdom. Our principal activity is that of an insurance broker.

Our privacy policy covers Bluefin Insurance Services Limited and the following web sites:

Organisation Name: Bluefin Insurance Services Limited
Registered Office: 5 Old Broad Street, London, EC2N 1AD
Country: United Kingdom
Controller: Bluefin Insurance Services Limited
Web Sites(s): www.flatprotect.co.uk

Our privacy policy also covers our trading names and their respective web sites:

Trading Name: Stuart Alexander
Address: Fountain House,
130 Fenchurch Street,
London EC3M 5DJ
Country: United Kingdom
Controller: Bluefin Insurance Services Limited
Principal activity(ies): Insurance Brokers
Web Sites(s): www.stuartalexander.co.uk

Trading Name: Sporting Insurance Services
Address: Fountain House,
130 Fenchurch Street,
London EC3M 5DJ
Country: United Kingdom
Controller: Bluefin Insurance Services Limited
Principal activity(ies): Insurance Brokers
Web Sites(s): www.guninsurance.co.uk

Trading Name: Bishop Skinner Marine
Address: Fountain House,
130 Fenchurch Street,
London EC3M 5DJ
Country: United Kingdom
Controller: Bluefin Insurance Services Limited
Principal activity(ies): Insurance Brokers
Web Sites(s): www.bishopskinner.com

PROVIDING VISITORS WITH ANONYMOUS ACCESS

You can access our Web sites home page and browse our sites without disclosing your personal data.

THE SERVICES AND LINKS OF OUR WEB SITES

Our Web sites do not enable our visitors to communicate with other visitors or to post information to be accessed by others.

AUTOMATIC COLLECTION OF INFORMATION

We do not automatically log personal data nor do we link information automatically logged by other means with personal data about specific individuals.

We collect the personal data that you may volunteer while using our services.

COOKIES

Bluefin Insurance Services Limited may at their own discretion issue cookies to browsers to maintain state across certain pages of any of our web sites, or to track the number of visitors accessing certain pages or links

Cookies cannot access files and information stored on your computer. They cannot reveal any information about you that you have not chosen to enter as a visitor to the site. We will not store any personal information such as name, or email address inside the cookie.

If you want to delete any cookies that are already on your computer, please refer to the instructions for your file management software to locate the file or directory that stores cookies. Please note that by deleting our cookies or disabling future cookies you may not be able to access certain areas or features of our site.

We do not use cookies to store personal data nor do we link non-personal information stored in cookies with personal data about specific individuals.

CHILDREN'S PRIVACY

We do not knowingly collect personal data from children.

DISCLOSURE AND VISITOR CHOICE

We may use the personal details you give us, or which are supplied by third parties, to provide you with a quotation, to administer your policy, to search the files of credit reference agencies who may keep a record of the search, to arrange premium finance, to support the development of our business by including your details in customer surveys and for market research and compliance business reviews. We may also share these details with other insurance organisations to help offset risks, to help administer the policy and to handle claims and prevent fraud

Your personal details may be transferred to countries outside the EU. They will at all times be secure and handled with the utmost care in accordance with all the principles of the UK law. We will store your details on computer but will not keep them longer than necessary. Under the terms of the Data Protection Act 1998, you are entitled to a copy of all the information we hold about you.

We do not disclose your personal data to other organizations other than in the course of arranging insurance cover or quotations, or premium finance.

CONFIDENTIALITY/SECURITY

We use a secure transmission method to send us the following types of personal data:

- primary personal data (such as name and contact details)
- identifiers (such as credit card details, Web site password)

We have implemented security policies, rules and technical measures to protect the personal data that we have under our control from:

- unauthorised access
- improper use or disclosure
- unauthorised modification
- unlawful destruction or accidental loss

All our employees and data processors, who have access to, and are associated with the processing of personal data, are obliged to respect the confidentiality of our visitors' personal data.

We ensure that your personal data will not be disclosed to State institutions and authorities except if required by law or other regulation.

ACCESS TO THE PERSONAL DATA WE MAY HOLD ABOUT YOU

You can ask us, by:

- sending an email (data.protection@bluefingroup.co.uk)
- sending postal mail to this address (Bluefin Insurance Services Limited, Fountain House, 130 Fenchurch Street, London EC3M 5DJ)
- calling this telephone number (020 7338 0111)

whether we are keeping personal data about you.

Upon request, which you can indicate by:

- sending an email (data.protection@bluefingroup.co.uk)
- sending postal mail to this address (Bluefin Insurance Services Limited, Fountain House, 130 Fenchurch Street, London EC3M 5DJ)
- calling this telephone number (020 7338 0111)

We will provide you with a readable copy of the personal data which we keep about you, within the requirements of the Data Protection Act 1998 - although we may before require proof of your identity -we will provide the information at a charge of £10.

We allow you to challenge the data that we hold about you and, where appropriate, you may have the data:

- erased
- rectified or amended
- completed

PRIVACY SUPPORT

If you have an enquiry or concern about our privacy policy, please contact:

Name/designation :	Mr Tom Farndon / Compliance Manager
Department :	Risk & Compliance
Address :	Fountain House, 130 Fenchurch Street, London EC3M 5DJ
Phone Number :	020 7338 0111
Fax Number :	020 7338 0112
Email address :	Tom.farndon@bluefingroup.co.uk